

NTI Global Shopping Cart Information Terms & Conditions

Estimated Delivery Time:

Tunnel orders will be shipped out between 5 and 10 business days of placing the order, on average.

All orders are shipped and processed by UPS, FedEx or Freight Carrier of our choice.
All agility orders ship from NTI Global headquarters: Amsterdam, NY 12010

FREE SHIPPING:

FREE SHIPPING is available to the **Continental USA** (this does not include Alaska and Hawaii) on all agility items in this shopping cart!

FREE SHIPPING is available to the following provinces in **Canada** (Quebec, Ontario, Manitoba, Saskatchewan, Alberta, British Columbia, and New Brunswick) on all agility items in this shopping cart. For shipping costs on these items to Canada please contact us at 800-947-7767x16.

An additional border crossing fee will be applied to all Canadian orders:

Order Totals between \$1 and \$200: US \$15.99

Order Totals between \$201 and \$1,600: US \$30.99

Order Totals between \$1,601 and \$5,000: US \$65.99

FREE SHIPPING is not available to other areas unless specified in written detail by NTI Global.

Processing & Handling: As of June 15, 2011, **ALL ORDERS** are subject to a 10% processing and handling fee.

Trademarks:

The following items are trademarks of NTI Global: NTI Global, Tomorrow's reality, today!, It's always a clean run!, It's always a clean run with NTI Global!, Trainer Approved, Cool Shade, Sun Shade, Fun Tunnel, Tuff Tunnel, and Triple Coat Technology. NTI Global has other trademarks that may not be included in the list above; please call 800-947-7767x36 for a complete list of NTI Global trademarks. It is strictly forbidden to duplicate said trademarks or other unmentioned trademarks of NTI Global in full or in part without prior consent from NTI Global.

Sale Pricing / Specials / Bonus Points / Discounts:

NTI Global will allow customers to receive a refund discounted to the sale price on all purchases 7 days prior to sale. Sale pricing does not apply to distributors.

Re-Stocking Fee: Effective June, 15 2011, all items returned for reasons other than manufacturer defect are subject to a 10% re-stocking fee.

Warranty:

NTI Global provides a warranty on all of our tunnels and equipment against defect in materials and workmanship; subject only to the payment of shipping back to our plant by the customer. Please return any defective product to us and replacement or refund will be provided.

Please understand, however, that any damage or delay which occurs during or as a result of shipping is the responsibility of the carrier. If damage or delay occurs during shipping, NTI Global will provide reasonable assistance in processing a claim against the carrier but will not be responsible for any such damage or delay. Upon receipt of your purchase, please inspect the item or items in full detail to make certain the product is in satisfactory condition. Damage occurring during transit should be noted on the bill of lading and immediately reported to the carrier.

Disclaimer:

This warranty is in lieu of all other express warranties. To the maximum extent permitted by applicable law, NTI Global and its distributors disclaim all other warranties and conditions, express or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Replacement or refund of defective products as provided under this warranty is your exclusive remedy. The manufacturer will not be liable in contract or tort for any direct, consequential, special or incidental loss, injury or damage arising out of the use, misuse or inability to use this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have additional rights, which vary from state to state. This product is recommended for use with Dogs and other pets. This product is not recommended for use with children or adult humans.